

# USER MANUAL

## EVAC Cloud Platform

evaccloud.com

Rev. 2



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## INDEX

<b>1. INTRODUCTION .....</b>	<b>5</b>
<b>2. ACCESS TO THE WEBSITE .....</b>	<b>5</b>
<b>3. USER INTERFACE .....</b>	<b>6</b>
3.1. User Profile .....	6
3.1.1. Password Change .....	6
3.2. Left Side Menu .....	9
3.3. Main Content .....	10
<b>4. NOTIFICATION MANAGEMENT .....</b>	<b>12</b>

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## ILLUSTRATION TABLE

Figure 1. Login screen. ....	5
Figure 2. Logged-in user information container. ....	6
Figure 3. Confirmation of sending an email for the password change. ....	6
Figure 4. 'Forgot password' option. ....	7
Figure 5. Confirmation of sending an email for the password change. ....	7
Figure 6. Email with the link to reset password. ....	8
Figure 7. Field to enter the new password. ....	9
Figure 8. Sign out button. ....	9
Figure 9. 'Monitor' section of the side menu. ....	9
Figure 10. Device monitoring screen. ....	10
Figure 11. Informative email with the status of the device that has experienced changes. ....	12
Figure 12. Notifications enabled. ....	13
Figure 13. Notifications disabled. ....	13

## 1. INTRODUCTION

**evaccloud.com** is an innovative platform that redefines the monitoring of NEO and **NEO+** systems. Thanks to its ability to allow **real-time monitoring** of status flags, constant and precise control over the performance of this equipment **evaccloud.com** guaranteed. In addition, it offers the advantage of sending **instant notifications** to any change in the status of the systems, ensuring **asynchronous** monitoring that eliminates the need for manual monitoring. With **evaccloud.com**, the management of systems becomes more **efficient**, reliable, and proactive, providing peace of mind to its users.

## 2. ACCESS TO THE WEBSITE

The provided app is classified as a web app, which implies that the access and functionalities it features are available through a standard web browser. To access the app, the user must enter <https://evaccloud.com/> URL in the browser's address bar and the web app will load in the user's browser.

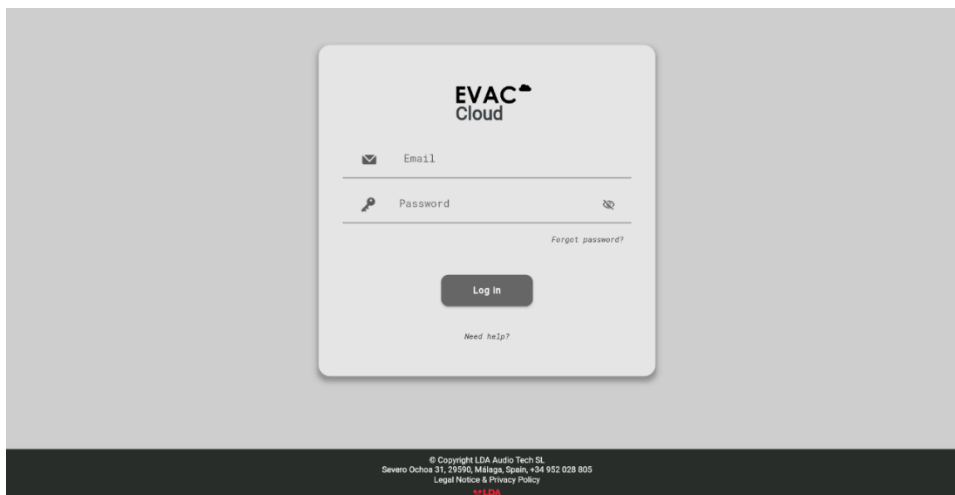


Figure 1. Login screen.

In these text fields, the credentials that have been previously provided to them must be entered. With them, the website login would be carried out.

## 3. USER INTERFACE

### 3.1. User Profile

Clicking on the profile button displays a container with relevant user information.

At the top, an avatar is shown with the first two letters of the account email. Below the avatar, the email address of the account and its associated profile type are displayed.

Next, there is an interactive switch in which the user himself can activate and deactivate the sending of notifications to the associated email.

Another of the options reflected would be the change of password and finally the logout.

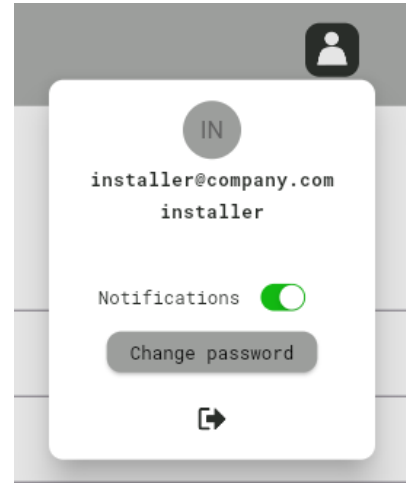


Figure 2. Logged-in user information container.

#### 3.1.1. Password Change

There are two options for changing your password on the platform:

1. **From the user drop-down menu.**
2. **From the login screen.**

#### Option 1: Change Password from User Drop-Down Menu

Once logged in, the user can access the drop-down menu containing their personal information, located at the top right of the screen. Within this menu, you will find an option called "**Change Password**". By clicking on this button, the system will automatically send an email to the user with a link to proceed with the password change.

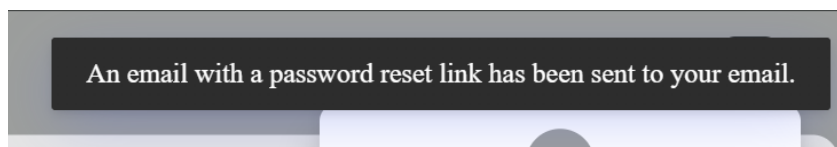


Figure 3. Confirmation of sending an email for the password change.

## Option 2: Change password from the login screen

If the user is not logged in and wants to reset their password, they can do so directly from the login screen. To do this, you must:

1. Enter the email address associated with the account in the appropriate field.
2. Click on "**Forgot Password**".

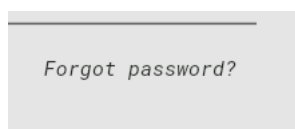


Figure 4. 'Forgot password' option.

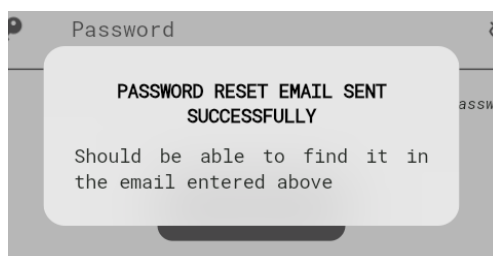


Figure 5. Confirmation of sending an email for the password change.

Once these steps are completed, the system will send an email to the address provided. This email will contain a link that will allow the user to reset their password securely.

**Password Setup or Reset - EVAC Cloud**

Desde EVAC Cloud <no-reply@lda-audiotech.com>

Fecha Lun 23/09/2024 15:42

Para

Hello,

We are reaching out to you regarding your account on **evaccloud.com**, associated with the email address . We have received a request to set your password for the first time or to reset it.

If you have requested this process, please follow the link below to create or reset your password:

[Set or Reset my Password](#)

**Instructions to Set or Reset Your Password:**

1. Click on the provided link.
2. A new page will open where you can enter and confirm your new password.
3. We recommend using a secure password that combines uppercase letters, lowercase letters, numbers, and special characters.

If you did not request this change, please ignore this email. No modifications will be made to your account.

**Important:**

- Please note that the provided link is valid for a limited time. If you do not use it within that period, you will need to request a new process to set or reset your password.
- If you need further assistance or have any questions, please do not hesitate to contact our support team.

We appreciate your trust in **evaccloud.com**.

Sincerely,

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Your personal data will be processed by LDA Audiotech S.L. in order to develop the professional/commercial relationship that links us or to provide you with the information you have requested. Its treatment is legitimized by the justified interest of this purpose according to [our legal notice](#).

Figure 6. Email with the link to reset password.



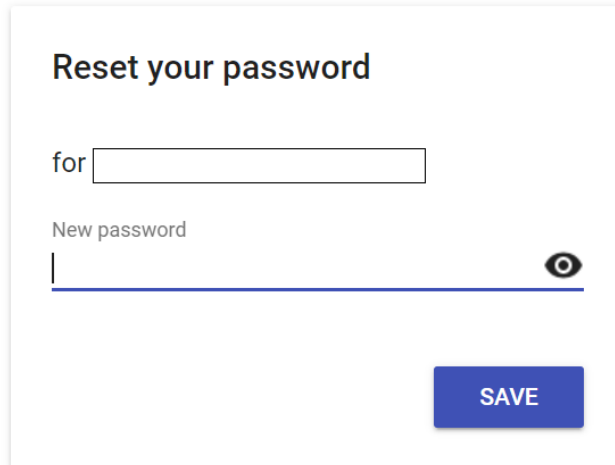


Figure 7. Field to enter the new password.

### 3.2. Left Side Menu

The application has a main menu on the left side that offers the monitoring screen, as well as a "Log Out" option.

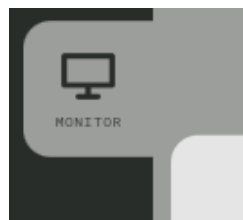


Figure 9. 'Monitor' section of the side menu.



Figure 8. Sign out button.

### 3.3. Main Content

The main structure consists of a "Paginated Table" that displays data organized by columns with the most relevant information from the NEO/NEO+ systems. The user can navigate between pages using navigation controls, making it easy to view large volumes of data.



PROJECT NAME	ACCOUNT NAME	LOCATION	CORE NAME	CORE SERIAL NUMBER	NEO MODEL	NEO SERIAL NUMBER	NEO VERSION	NEO STATE
Demo Project	LDA Audio Tech	Málaga	Demo	00000003	NEO0000	10102002	v02.02.01.02	
Demo Project	LDA Audio Tech	Málaga	Demo	00000003	NEO0000	22000021	v02.02.01.02	
Demo Project	LDA Audio Tech	Málaga	Demo	00000003	NEO0000	40000000	v02.02.01.02	
Demo Project	LDA Audio Tech	Málaga	Demo	00000003	NEO000+	00000000	v03.01.01.01	

Figure 10. Device monitoring screen.

#### 1. PROJECT NAME

- This field contains the name assigned to the project, which allows devices to be identified and organized according to the project to which they belong, facilitating the management of multiple installations.

#### 2. ACCOUNT NAME

- Indicates the name of the company responsible for the project or maintenance of the devices. This field is used to classify according to customers or companies, which is useful for managing multiple installations from different customers.

#### 3. LOCATION

- This field specifies the location of the project, including details such as city, address, or coordinates. It helps to physically locate systems, facilitating the management of facilities distributed in different regions and allowing a faster response in case of failures or emergencies.

#### 4. CORE NAME

- It contains the name assigned to the **Core device**, which is responsible for managing the network of NEO/NEO+ systems.

#### 5. CORE SERIAL NUMBER

- It is a unique identifier associated with the Core device, provided by the manufacturer.

#### 6. NEO MODEL

- This field specifies the model of the NEO/NEO+ system, which will allow the identification of the technical characteristics and capabilities of the system.

#### 7. NEO SERIAL NUMBER

- It is a unique identifier for each NEO/NEO+ system, provided by the manufacturer.

#### 8. NEO VERSION

- Indicates the firmware version that the NEO/NEO+ system has. This is critical to ensure that the system is up to date with the latest features and fixes.

#### 9. NEO STATE

- This field describes the current condition of the NEO/NEO+ system, including its different status flags:
  - **Cloud connection status:** Indicates whether the device is successfully connected to the cloud platform for monitoring.
  - **Disarming status:** Informs if the system has any disarmed areas.
  - **Emergency status:** Indicates whether the system has entered a state of emergency.
  - **Fault Status:** Indicates whether the system is experiencing a technical failure.



Figure 11. Idle status of NEO/NEO+ system flags.



Figure 12. Active status of NEO/NEO+ system flags.

## 4. NOTIFICATION MANAGEMENT

By enabling the sending of notifications, when there is a change in the status flags of any of the systems associated with the user, the user will receive a notification in their email account at the same time.

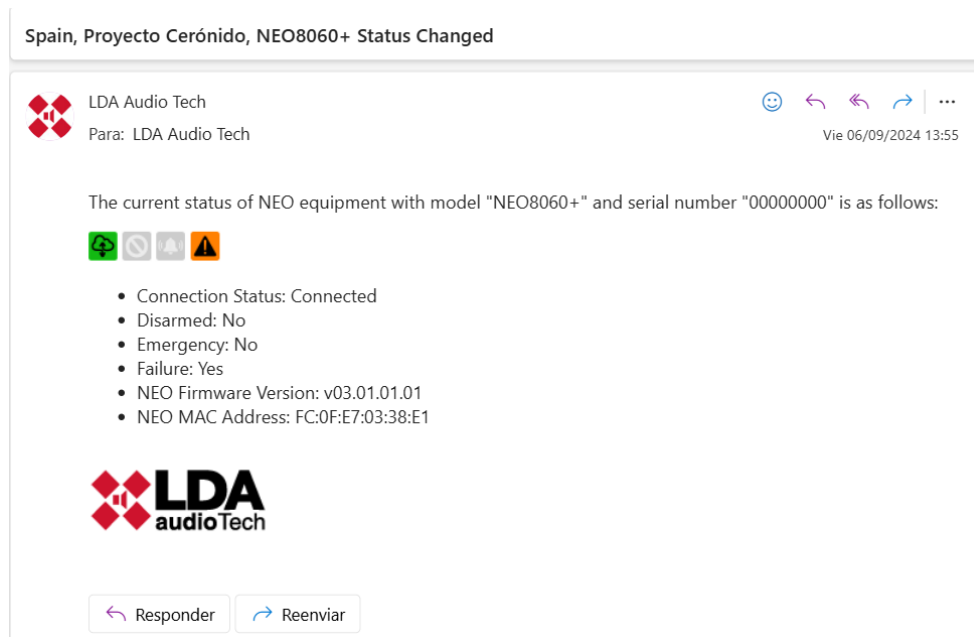


Figure 11. Informative email with the status of the device that has experienced changes.

The subject of the email will begin with the **country**, followed by the **project** and the **system model** (if none of these fields are empty) next to the message "**Status Changed**", indicating that an update has occurred in the system status flags.

The body of the email will begin by providing the **NEO/NEO+** system information, specifying model and serial number. The **new status** of the device will then be detailed, accompanied by a brief description explaining the change in status or the reason for the notification.

In addition, the **firmware version** of the system is included, ensuring that the recipient is aware of the current technical configuration. The MAC address of the latter will also be provided, a relevant piece of data to identify the network connection.

Notification sending can be enabled/disabled from the user information drop-down. By default, notifications are disabled.

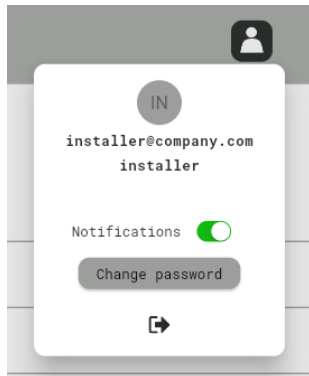


Figure 12. Notifications enabled.

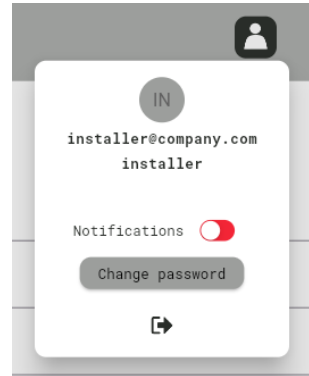


Figure 13. Notifications disabled.