

Dear Customer:

Thank you for purchasing an LDA product which has been designed and manufactured under the highest quality standards.

If unfortunately, there may be a problem with this product, LDA guarantees a 36-month warranty period for all its devices and a 24-month warranty period for its digital content or services, starting from the purchase date.

In case you require any attention, contact your LDA distributor from whom you purchased the equipment or contact our Technical Support department at [support@lda-audiotech.com](mailto:support@lda-audiotech.com), stating the necessary information to properly identify your product: device model and serial number.

Do not ship any items without the previous authorization of our official Technical Support department.

The warranty will not be applicable in these cases:

- The device has been dismantled, modified, or manipulated by a person outside the official Technical Support.
- The device has not been used following the technical specifications required by it or has been used with non-suitable or defective equipment.
- The equipment has been damaged on the way or by accidents such as flooding, fire, etcetera.
- The warranty will not be applied to wear susceptible components.