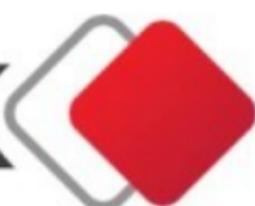


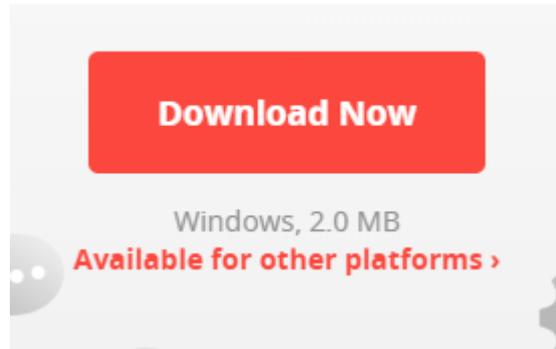
# Support Handbook

Remote connection by AnyDesk

AnyDesk 

## 1 Installation

To start downloading the software, go to <https://anydesk.com/remote-desktop>

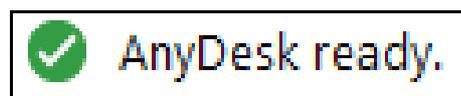


Follow the instructions for the installation.

## 2 Software's activation

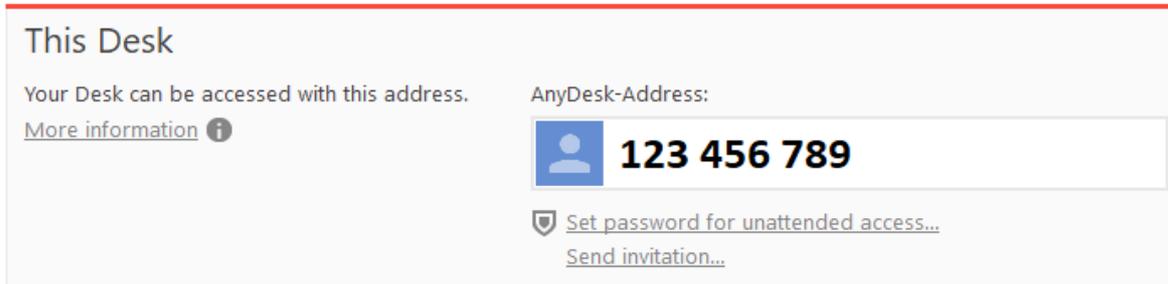
To be able to activate the software an internet connection is required.

At the bottom left the text "AnyDesk ready" should appear :



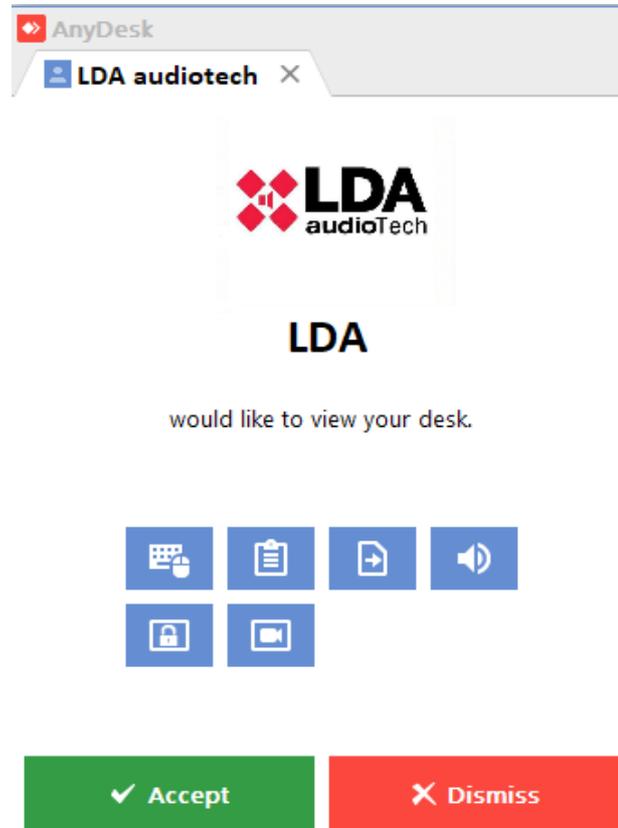
### 3 Remote acces

To Access to your server through the software AnyDesk, it neceseary to put the correct identifying information in “AnyDesk Direction” that appears in the principal window:



### 4 Unattended acces

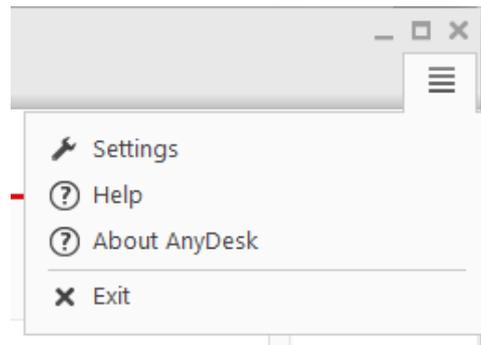
The user who wishes to Access to his server from another computer will first need the activation or the authorization from his own computer, to do so he will need to clík on the button “Accept” in the following window (for the remote access we recommend the activation of all authorizations).



## 5 Acces with a password

It is possible to create a password that will allow connection to the server without the user being present (during off-hours, difficult access to the facility, etc.)

To do so you need to Access the menu “Configuration” by clicking on the top right button.



Once inside the menú, go to the section “Security” and click on “Unlock security settings...”

### Settings

- User Interface
- Security**
- Privacy
- Display
- Audio
- Connection
- File Transfer
- Recording

### Security

[Unlock security settings...](#)

#### Interactive Access

- Allow always
- Allow only if AnyDesk window is open
- Disable

#### Unattended Access

- Enable unattended access

[Set password for unattended access...](#)

- Allow other computers to save login information for this computer

[Clear all tokens](#)

Click the checkbox “Enable unattended access” and write the password you wish for (we recommend you use “Lda123321”)

## Security

### Interactive Access

- Allow always
- Allow only if AnyDesk window is open
- Disable

### Unattended Access

Enable unattended access

Set password for unattended access...



### Set password for unattended access...

Password:

Confirm Password:

Apply

Cancel

With this, the user will be able to use the identifier and the password to access to the server at any time without needing unattended access.



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Remote connection by AnyDesk.

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For more information, please, contact with our Support Department at:

[support@lda-audiotech.com](mailto:support@lda-audiotech.com)