

Download error log with NEOAPP

Quick guide on how to download error log
with NEOAPP



Description.

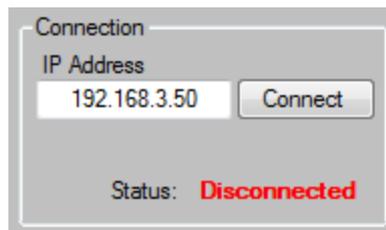
This support's manual contains information about how to download NEO's log with the program NEO APP.

1 Downloads error logs with NEOAPP

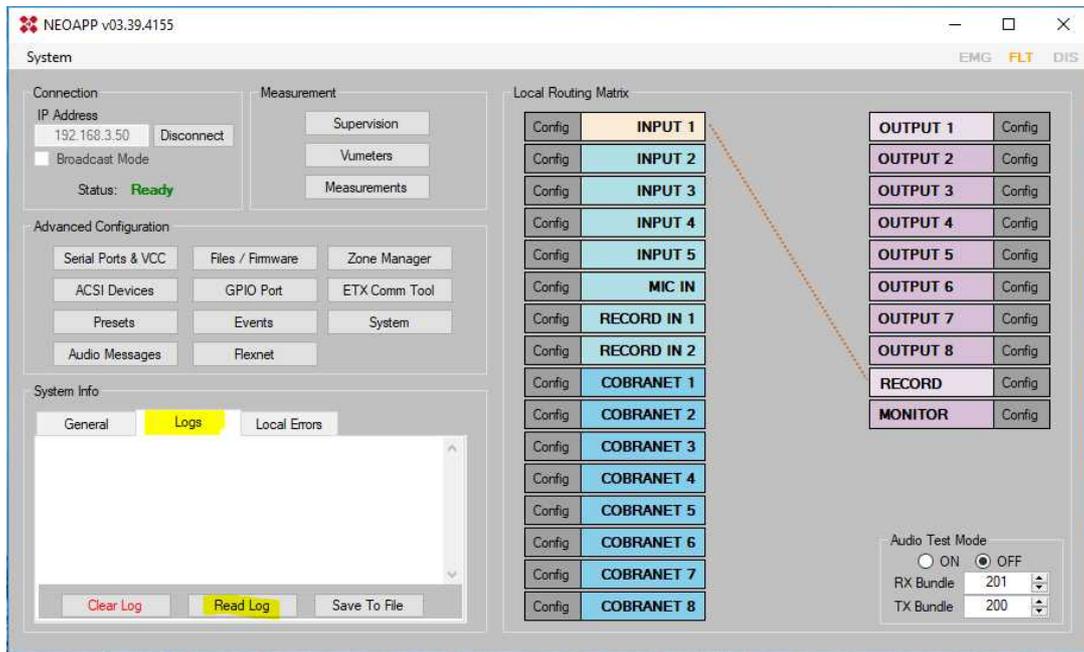
Set the correct password at initial windows (please contact to support@lda-audiotech.com)



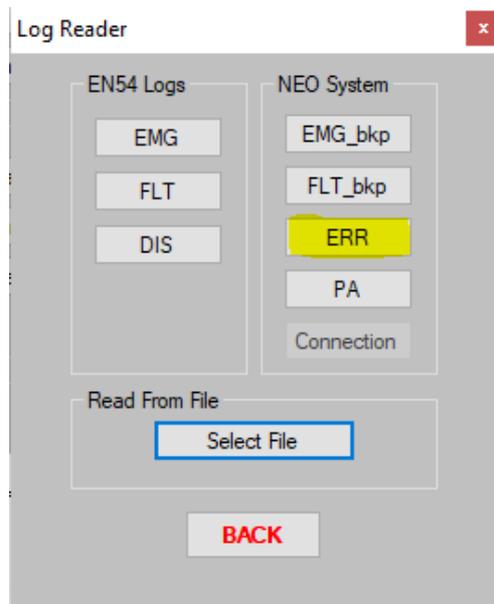
Next, the user shall write the NEO IP Address and click the button connect. As an example, we will use IP Address 192.168.3.50.



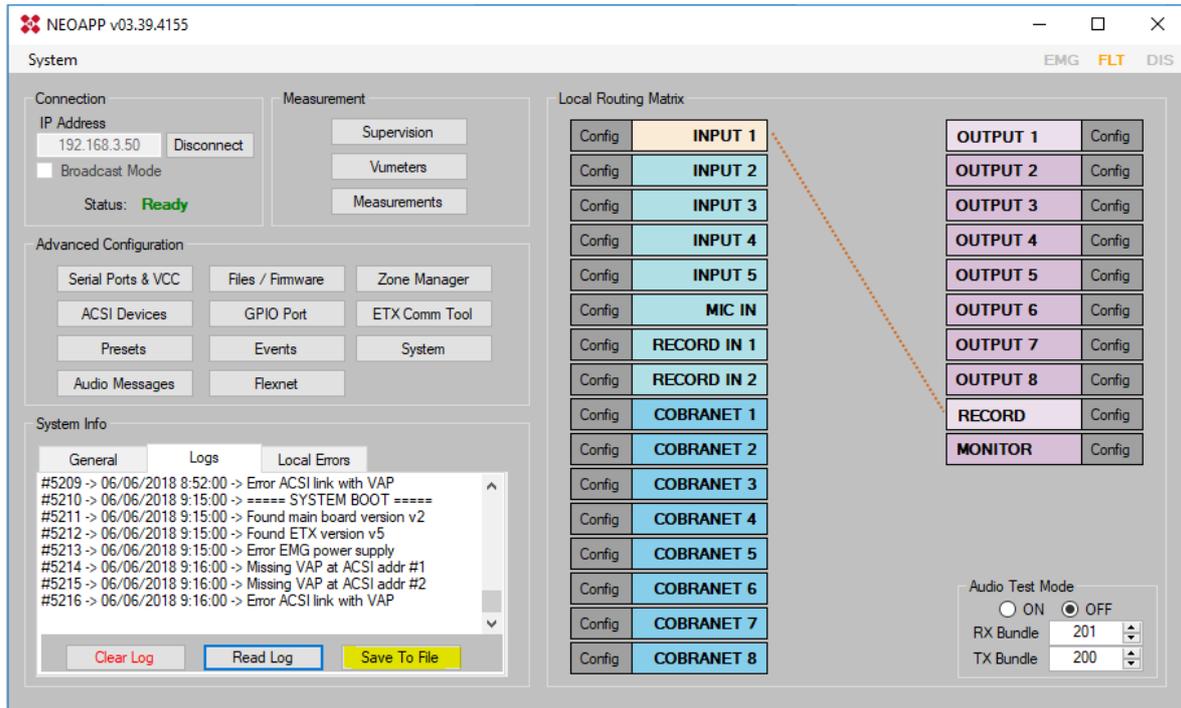
In the window Logs, please select the button "Read Log".



In the main window click on ERR in the “Neo System” section and a message that indicates “File transfer success” will be displayed.



To download the record in a text file, click "Save to file" and indicate the name and the route where you want to save the file.



The screenshot shows the NEOAPP v03.39.4155 software interface. The window title is "NEOAPP v03.39.4155". The interface is divided into several sections:

- System:** Includes "Connection" (IP Address: 192.168.3.50, Disconnect button, Broadcast Mode checkbox, Status: Ready), "Measurement" (Supervision, Vumeters, Measurements buttons), and "Local Routing Matrix" (a list of inputs and outputs with "Config" buttons next to each).
- Advanced Configuration:** Includes buttons for Serial Ports & VCC, Files / Firmware, Zone Manager, ACSI Devices, GPIO Port, ETX Comm Tool, Presets, Events, System, Audio Messages, and Flexnet.
- System Info:** Includes tabs for General, Logs, and Local Errors. The Logs tab is active, showing a list of system events with timestamps and descriptions. Below the log list are buttons for "Clear Log", "Read Log", and "Save To File".
- Audio Test Mode:** Includes radio buttons for ON and OFF (OFF is selected), and dropdown menus for RX Bundle (201) and TX Bundle (200).

The "Local Routing Matrix" section contains the following items:

Config	INPUT 1
Config	INPUT 2
Config	INPUT 3
Config	INPUT 4
Config	INPUT 5
Config	MIC IN
Config	RECORD IN 1
Config	RECORD IN 2
Config	COBRANET 1
Config	COBRANET 2
Config	COBRANET 3
Config	COBRANET 4
Config	COBRANET 5
Config	COBRANET 6
Config	COBRANET 7
Config	COBRANET 8

The "OUTPUT" section contains the following items:

OUTPUT 1	Config
OUTPUT 2	Config
OUTPUT 3	Config
OUTPUT 4	Config
OUTPUT 5	Config
OUTPUT 6	Config
OUTPUT 7	Config
OUTPUT 8	Config
RECORD	Config
MONITOR	Config